Office 365 Business Solutions
Streamline work and reduce risk

Application frustration

Today's workforce understands the potential of modern mobile applications from their personal lives, and often find it frustrating to work with monolithic and cumbersome business applications at work. Not only are applications difficult to use, but information workers may need to manually copy information between them, which is error-prone and perhaps not the best use of their time and attention.

The modern alternative

The good news is that modern tools make it possible to provide mobile-ready, integrated user experiences that extend and simplify existing Line of Business applications, or that greatly accelerate the development of new ones. The idea is that rather than ask people to work around the design of each application, applications are tailored to the way people work. And both development and training are greatly reduced by building on existing software people use every day, such as Microsoft Teams, SharePoint, PowerApps, and Power Automate.

Benefits of this approach include:

- Streamlined user experiences automate repetitive work so users can focus on business goals rather than on looking up and copying data.
- Employee self-service experiences automate compliance while removing layers of clerical work and associated delays.
- Building on Office 365 makes it easy to provide secure mobile access using infrastructure and that's already in place.
- Users already know Office 365 enjoy a reduced learning curve, especially helpful for occasional users.
- Ensure compliance by adding additional approvals and validation, and controlling access to application options that don't comply with company policies and regulations.
- Encourage teamwork by embedding applications in industry-leading collaboration tools like Microsoft Teams and SharePoint.
- Where applicable, reduce the need to license all employees for applications they only use occasionally.

Typical solutions include forms, workflows, SharePoint pages, and tabs and bots for Microsoft Teams, as well as Office add-ins. In some cases, data can be stored directly in Office 365 services like SharePoint and Exchange, or it may be securely accessed from existing applications on-premises or in the cloud.

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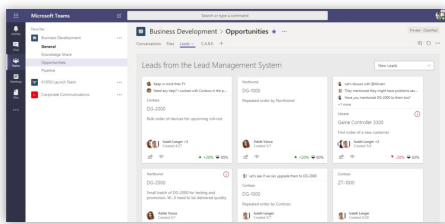## Streamline work and reduce risk

Envision the possibilities

Take a moment and think about the application pain points in your organization.
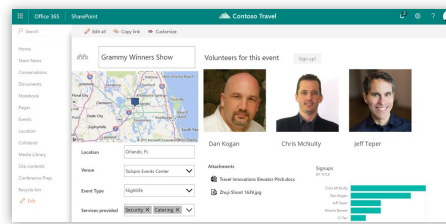
Most companies have at least a couple applications that make users wince when you mention them because they create extra work and often cause frustration. Those applications are mission critical—nobody's suggesting they go away—but they levy a tax across the organization in the form of reduced productivity and employee engagement, not to mention inevitable human errors.

Now imagine that users could do their work without dealing with the mechanics of the application(s) involved. No more finicky user interfaces, looking up information that's already on the screen, and copying and pasting data. Imagine how much money could be saved across all the users, and how much happier they'd all be. Focus on the scenario(s) that affect many users, or on the busiest people in the organization.
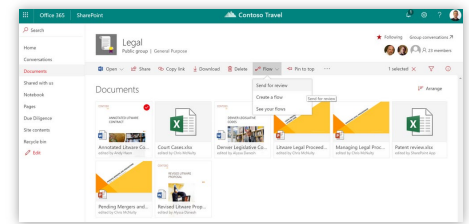
Once you've got a scenario or two in mind, call the experts at Spyglass MTG to discuss it. They'll want to learn more about the scenarios and applications,and can explain what's possible.

Custom tab in Microsoft Teams

Custom forms with PowerApps

Flows for streamlined collaboration

Return on investment

You may already subscribe to the Office 365 services needed to provide modern, tailored user experiences for your employees.

But you may not have the experience in-house to connect the components and provide tailored user experiences for your workforce. With deep experience in Office 365 and modern development methods, Spyglass MTG has that experience to streamline your business with tailored business applications.

This kind of project should pay for itself in improved productivity and engagement! Spyglass MTG can even help analyze the return on investment. Contact them today at info@spyglassmtg.com.

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