Microsoft Teams
Governance, training, and adoption using DPS Days

Getting off to the right start

Microsoft Teams enables your employees to achieve great business outcomes such as improved teamwork and productivity, ability to work remotely, secure collaboration with business partners, resulting in time and cost savings. However, these outcomes can only be achieved if end users adopt and use the new technology, and use it as intended.

The first step, then, is to understand how your organization will use and manage Microsoft Teams and its underlying services. This includes agreement on how information will be organized and secured, what compliance policies will be in place, and who within the business manages each aspect. A concise, easily understood governance plan is the foundation

Keys to a successful Teams rollout

- ✓ Governance – simple rules of the road to ensure tools are used in a secure and compliant way, and to avoid messy information sprawl
- ✓ Training – ensuring users know how to use Teams – not just in general, but as your organization intends
- ✓ Adoption – reaching a critical mass of use so the full benefits of Teams are realized

for a successful rollout, especially for such a transformative technology as Microsoft Teams.

The next step is training for users, team owners, and administrators, so everyone knows how to do their part. There is a lot of general, one-size-fits-all training out there, but a better approach is to provide training that is aligned to the company's business priorities, and that has the governance plan incorporated so users learn just what they need to know and aren't overwhelmed with features they don't need.

This is all part of an adoption plan which encourages users to start using Teams and allows users to understand and realize the benefits of working in new ways. Applying Adoption & Change Management principles enables a project to be successful and the users satisfied

Working with Microsoft

Microsoft often provides funding for this kind of project as part of their Deployment Planning Services (DPS) Days program. Spyglass MTG is all set to use this funding; we've been Microsoft Gold Partners for 15 years, and our close alliance with Microsoft ensures we're up-to-date on the latest technology and guidance for our clients.

Don't go it alone

At Spyglass MTG, we've helped dozens of companies successfully roll out Microsoft Teams and Office 365. It takes experience to effectively plan and configure the products, set up security and compliance features, and plan how Teams will be organized and who will do what to keep them up-to-date and effective. Spyglass MTG can reduce risk and timelines by applying their experience to your enterprise. We can also address the human side of the project, working to reflect your organization's culture and encourage adoption. We can even add automated governance and compliance processes to simplify and automate operations.

Please contact us and check our website for details on how to use your DPS Days to get a good start with Microsoft Teams!