



Spyglass 365 for Data Support

The ongoing support you need for your new data environment

The Challenge

Getting a new data environment up and running is only half the battle. Once you have it deployed, you will find that you need support to ensure that your data is:

- Consistent
- Up to date
- Secure

The Solution

Spyglass 365 for Data Support offers a custom support model to give you the ongoing assistance you need for your data environment, starting at just \$5k per month based on your unique needs.

Spyglass 365 for Data Support provides full support for your data environments, covering all your implementation, development, security, and support needs.

Custom and Flexible Delivery Model

Spyglass 365 for Data Support includes a flexible Delivery Model custom built to meet your specific needs with the ability to scale up and down as needed.

- Onshore and offshore options
- Dedicated team
- Access to full suite of expertise
- Dedicated Program/Account Manager to manage roadmap and projects
- Integrated with your team or fully outsourced options



Offer Overview

Spyglass 365 for Data Support provides:

- **Data Landing Zone**
 - General Assessment and Review
 - Remediation or recommendation of targeted items
 - Azure RBAC Configuration
 - Network Architecture
 - Deployment Consistency
- **Data Processing QuickStart**
 - SQL Database Deployment & Configuration
 - Database Migrations (within a small scope)
 - Data processing monitoring/alerting automation
- **Data Monitoring**
 - Level 1 and Level 2 Data Quality Checks and Resolution
 - Pipeline Failure Check and Resolution
 - Performance review and improvements
 - Cost management review and processing improvements
- **Data Security**
 - Access request facilitation based on customer approval
 - Respond to compliance data to remediation resources within the environment including:
 - Row Level Security
 - Object Security
 - Column Level Security
 - Pseudonymization
- **Data Platform Security**
 - Access request facilitation based on customer approval
 - Respond to compliance data to remediation resources within the environment
 - Review baseline of Defender for Cloud within the data landing zone
 - Review/respond to Defender for Cloud activity
 - Remediation of Defender for cloud recommendations
- **Data Architectural Guidance**
 - Review existing data models and provide enhancement recommendations
 - Review usage of existing data products and recommend a roadmap for migration or better use of cloud data products
 - Review on-prem data infrastructure and recommendations for migration to cloud
 - Review business data and analytics use cases and recommendations regarding architectural solutions



Why Spyglass?

We know data. We are **Cloud, Data, and Security experts**. We are a **Direct Microsoft Cloud Reseller** and **certified in all Microsoft products**. At Spyglass, we are not trying to be everything to everyone. We are **focused on our expertise** and deliver that to you with our **flexible model**. Lastly, we are **dedicated to customer service**, with a 90% repeat customer rate.

Spyglass MTG Can Help!

We can help you support your new data environment. [Contact us today!](#)

About Spyglass MTG- A Women Owned/Women Led Company

For over 15 years, we've closely partnered with Microsoft to bring their vast and expanding suite of enterprise solutions to our clients. We leverage proven methodologies, migration tools and expert consultants to architect, build, deploy, migrate to, and manage Microsoft solutions. Whether you are deploying or upgrading M365, implementing Azure, deploying Teams, building a SharePoint Site, developing a Security or Governance Model, designing a Modern Warehouse or BI Solution, or developing AI apps on the Power Platform, we can help!



Infrastructure Azure
Data & AI Azure
Digital & App Innovation Azure
Modern Work
Security