



Product Knowledge Application Jumpstart

Enable your frontline employees with quick access to crucial product information

The Problem

Empowering frontline workers with quick access to information needed is crucial for their performance and thriving in their role. Retail store employees are often asked questions about products from the customers. While it is near impossible to memorize every detail for every product, it is possible to give your employees a platform to quickly find that information.

The Solution

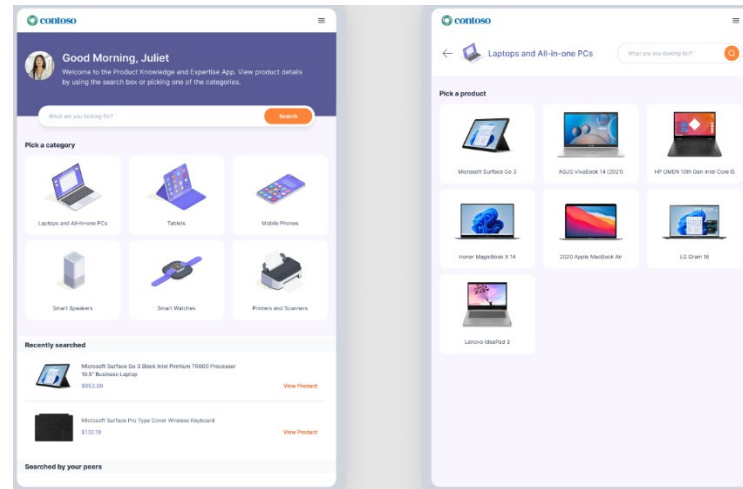
Spyglass's Product Knowledge Application Jumpstart is an offer that enables your frontline workers with an app that provide quick access to product documentation and other self-enabling data needed to provide accurate information to their customers. The employee is equipped with a Power Platform Solution that is accessible via Microsoft Teams on a mobile device for quick access to information they need. In addition to Power Apps, we also leverage Viva Learning and Viva Topics, to create an app that provides easy access to documents and data to help employees better understand products, in turn helping their customers do the same.

Agenda

- Week 1
 - Requirements & Design
- Week 2 & 3
 - Development
- Week 4 & 5
 - Testing & Deployment

Deliverables

- Fully deployed mobile driven Power App solution
 - Leverages Power Automate, Power BI, Viva Connection, and Teams Adaptive cards



Spyglass MTG Can Help!

We can help your frontline employees gain quick access to crucial product information. [Contact us today!](#)

About Spyglass MTG- A Women Owned/Women Led Company

For over 15 years, we've closely partnered with Microsoft to bring their vast and expanding suite of enterprise solutions to our clients. We leverage proven methodologies, migration tools and expert consultants to architect, build, deploy, migrate to, and manage Microsoft solutions. Whether you are deploying or upgrading M365, implementing Azure, deploying Teams, building a SharePoint Site, developing a Security or Governance Model, designing a Modern Warehouse or BI Solution, or developing AI apps on the Power Platform, we can help!



Gold Application Integration
 Gold Data Analytics
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 Gold Application Development
 Gold Collaboration and Content
 Gold Cloud Platform
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